



Mailing Address: P.O. Box 2700, Burleigh DC. 4220.
Offices at Unit 1/49 Taree St., Andrews, Gold Coast, Queensland, Australia.
Freecall 1800 6 12345 Phone 07 5593 6494 Mobile 0408 756 949 Fax 07 5593 7788

WWW.GREENPEST.COM.AU

A.B.N. 67104016551

A.C.N. 104016551

E-mail: greenpest@greenpest.com.au

Friday, 16 April 2004.

Mr Dickson 9 Greenwich Crt Robina 4226

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We're just dropping you a line to make sure that the termite baits we supplied to you were to your satisfaction. If there are any problems please don't hesitate to call us so we can remedy the matter. When you have a free moment, would you please complete the survey below and return it in the **Post Free** (no stamp needed) envelope enclosed. Your feedback will help us improve our services. Thank you.

•	Was your experience of our service to your satisfaction? YES
•	How did you find us? Friend] who? ALAN AM COCK Yellow Pages Yellow Pages Online] Other Internet]
•	Why did you choose our Green Termite Bait System? A PRASTIBSE TOBA & SHOUSD Live RK.
•	Is there anything we could do next time that would make it better or more valuable to you?
•	Was the DIY bait manual clear and easy to follow? (PTO if you need more room) South Company

Because word of mouth is the best form of advertising, we would greatly appreciate being recommended to your friends and neighbours. Thank you! We'll send you a \$25 voucher for each referral resulting in work too!

Should you require some extra baits (min. order 6), please call and we will ship them to you in a jiffy post free.

We would also like to remind you that termite baits should be placed about 2 - 4 metres apart. This ensures that they have the best chance of being found by searching termite scouts. Please be aware that Green Termite Baits spaced too far apart run the risk of termites finding their way between the baits and into your home. Baits should not be placed too far from your home either. If possible they are best about 30cm from the walls but not against the walls.

We also offer regular pest control services in Brisbane, Gold Coast, Caboolture, Ipswich, and Tweed. You are a valued client, and we promise to always give you the best professional service possible, the latest in safe products, and a smile on the job! Our aim is simple... to keep your home termite free.

At your service,

Jerry Furnell (Lic.2143)

For more pest advice and information visit www.greenpest.com.au