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Friday, 16 April 2004.

26/04/04

P.O. Box 259

The Gap 4061

Hello Again,

We're just dropping you a line to make sure that the termite baits we supplied to you were to your satisfaction. If there are any problems please don't hesitate to call us so we can remedy the matter. When you have a free moment, would you please complete the survey below and return it in

Post Free (no stamp needed) envelope enclosed. Tour feedback will help us improve our services. Thank you.	
•	Was your experience of our service to your satisfaction? Les
•	How did you find us? Friend [ ] who? Yellow Pages [ ] Yellow Pages Online [ ] Other Internet [ ]
•	Why did you choose our Green Termite Bait System? It seems to be a simple DIY system - though it is a little early to comment as basts have only been in place just over one week.
•	Is there anything we could do next time that would make it better or more valuable to you?  No. Delivery of baits was quick a efficient.
•	Was the DFY bait manual clear and easy to follow? (PTO if you need more room)  ——————————————————————————————————

Because word of mouth is the best form of advertising, we would greatly appreciate being recommended to your friends and neighbours. Thank you! We'll send you a \$25 voucher for each referral resulting in work too!

Should you require some extra baits (min. order 6), please call and we will ship them to you in a jiffy post free.

We would also like to remind you that termite baits should be placed about 2 - 4 metres apart. This ensures that they have the best chance of being found by searching termite scouts. Please be aware that Green Termite Baits spaced too far apart run the risk of termites finding their way between the baits and into your home. Baits should not be placed too far from your home either. If possible they are best about 30cm from the walls but not against the walls.

We also offer regular pest control services in Brisbane, Gold Coast, Caboolture, Ipswich, and Tweed. You are a valued client, and we promise to always give you the best professional service possible, the latest in safe products, and a smile on the job! Our aim is simple... to keep your home termite free.

At your service,

Jerry Furnell.(Lic.2143) Cut here:

For more pest advice and information visit www.greenpest.com.au