

2 September 2002

Green Pest Control,  
PO Box 202,  
SOUTHPORT QLD 4215

Dear Jerry,

I would like to detail our "termite story" for any prospective clients of Green Pest Control, to read.

In January 2000, I was contacted by the Real Estate Agent managing an investment property of ours in Carrara to advise that Telstra had found termites had eaten through a telephone cable. The agent strongly recommended, yourself, from Green Pest Control, as she had also had personal dealings with you.

The treatment itself due to the nature of the house posed difficulties, however, was treated effectively and efficiently by yourself. It is your dealing with the underlying problems which "exposed" this particular property to likely future infestations, however, that put you above the rest.

You also went to the trouble of speaking with neighbours, which revealed a pattern, or history, of infestations in the area where each treatment, had simply shifted the problem to someone else's property. However, at least those neighbours spoken to had the opportunity to consider termite control.

You would recall that you brought to my attention several building and plumbing defects, and garden design problems etc, which I had attended to. However, the issue of drainage was disputed by the first two plumbers, and you insisted in meeting on site with a third plumber. You were proven correct and this led to a programme of improving ventilation and drainage. This in itself required some innovative solutions. However this was the key to reduce the prospect of further infestations and future structural damage to areas not visible by a normal inspection. You oversaw this program till you were satisfied that it had been dealt with.

Since then we have had the property inspected on an annual basis, and in fact recently have taken up the "termite bait inspection programme".

We found Jerry to be knowledgeable, honest and reliable. Had we been aware of the potential problems earlier (i.e. had the property inspected annually) we could have taken evasive action, and saved ourselves a lot of grief and expense.

Yours faithfully,

Charles Chambers & Family,  
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Mobile: 0418 759 044